



PLAINVIEW, TX
explore the opportunities

May 2020 Department Reports

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Community Development Report May 2020 Data

MAY 2020			
Permits Issued			
		MAY 2020	MAY 2019
Buildings Number Value Fees		26	33
		\$138,281.23	\$855,765.00
		\$1,125.00	\$2,203.80
Electrical Number Fees		18	8
		\$425.00	\$200.00
Plumbing Number Fees		20	18
		\$714.12	\$365.00
Mechanical Number Fees		7	11
		\$276.00	\$300.00
Zoning Number Fees		4	2
		\$400.00	\$520.00
Sprinkler Number Fees		1	3
		\$25.00	\$230.00
TOTAL FEES		\$2,965.12	\$3,818.80

Certificates of Occupancy issued in May 2020:

Unconditional Care
Dickerson Company

Community Development Report May 2020 Data

Nature of Building Permits				
Number of Permits for current month	Types	Total to Date This year	Monthly Valuation	This Calendar Year to Date
	New Residential	1		\$ 330,000.00
	Residential Addition	6		\$ 75,424.00
4	Residential Remodel	10	\$	\$ 13,440.00
	Residential Repair	2		\$ 19,800.00
	Residential Demoli-			
	Residential Accesso-	1		\$ 6,500.00
4	Garage/Carport	13	\$	\$ 33,115.00
2	Storage Building	5	\$	\$ 24,730.00
2	New Commercial	4	\$	\$ 1,068,375.50
1	Commercial Addition	4	\$	\$ 378,500.00
	Commercial Remodel	7		\$ 1,394,500.00
	Commercial Repair			\$ -
	Commercial Demoli-	2		\$ 20,000.00
	Commercial Acces-	1		\$ 43,000.00
	Masonry Fence	1		\$ 500.00
	Signs	10		\$ 11,051.00
13	Roofing	43	\$	\$ 298,482.32
				\$ -
				\$ -
26		110	\$	\$ 3,717,417.82
Building Valuation				
Last Year To Date	\$11,409,157.89		This Year To Date	\$ 3,717,417.82
Code Enforcement Activity Summary				
Administrative Warrants issued	Violations issued/Compliance Rate	Citations issued	Demo Orders issued/Demolitions performed	
0	44/19	1	1	
Planning and Zoning Activity Summary				
Plats cases submitted	Zoning cases submitted		Variance cases submitted	
0	1		3	
SWEEP 1- 2020 Start date 1/13/2020-1/24/2020		Letters Sent 1390	Violations 94	Citations 0
Certificate of Occupancy Number		This Month 2	Year To Date 18	

Police Department Report May 2020 Data



May 2020

Total Calls for Service	1,910
Police Calls	1,684
Fire Calls	15
EMS Calls	233
Primary Categories	253
Total Arrests	37
Total Citations	214
Total Violations	252
Total Reports Written	177
Cases Assigned for further Investigation	89

May 2019

Total Calls for Service	1,931
Police Calls	1,705
Fire Calls	21
EMS Calls	205
Primary Categories	306
Total Arrests	86
Total Citations	184
Total Violations	223
Total Reports Written	229
Cases Assigned for further Investigation	91

May 2020

Animal Cruelty	1	Harassment	2
Agency Assists	5	Health and Safety	0
Animal Problem	1	Juvenile Problem	0
Assaults	29	Kidnapping	0
Burglary	11	Mental Subject	2
Controlled Substances	24	Miscellaneous	7
Damaged Property	13	Missing Person	0
Deaths	1	Obstructing Justice	3
DUI	6	Obstructing Police	8
Forgery	1	Persons Crimes	7
Fraud	3	Privacy Violations	1
Property	7	Public Intoxication	5
Follow Up Investigations	0	Stolen Vehicle	6
Theft	30	Traffic Arrests	9
Traffic Accident	39	Traffic Problem	3
Trespassing	5	Warrant	10
Weapons Offenses	1	Stolen Property	1
Robbery	0	Sexual Assault	2
Suspicious Activity	1	Reckless Damage	1
Threats	1	Other Sex Offenses	2
Liquor Law	2	Domestic Problem	1
Family Disturbance	1	Public Peace	0
Escape/Flight	1		

May 2019

Abandoned Vehicles	1	Harassment	3
Agency Assists	3	Health and Safety	0
Alarm	0	Juvenile Problem	3
Assaults	27	Kidnapping	1
Burglary	7	Mental Subject	1
Controlled Substances	19	Miscellaneous	8
Damaged Property	8	Missing Person	3
Deaths	2	Obstructing Justice	4
DUI	5	Obstructing Police	3
Forgery	3	Persons Crimes	1
Fraud	9	Privacy Violations	2
Property	6	Public Intoxication	2
Follow Up Investigations	0	Stolen Vehicle	2
Theft	42	Traffic Arrests	16
Traffic Accident	72	Traffic Problem	2
Trespassing	1	Warrant	29
Weapons Offenses	4	Money Laundering	0
Robbery	0	Sexual Assault	3
Suspicious Activity	0	Custody/Jail Incident	0
Threats	4	Other Sex Offenses	4
Liquor Law	0	Domestic Problem	1
Family Disturbance	0	Public Peace	4
Animal Cruelty	0	Pornography	1

Health Department Report May 2020 Data

	Department		
	52	53	56
Service Provided			
Allergy Shots			
Blood Pressure			
Cholesterol			
Counsel and Educated	2	14	2
Drug Testing			
Glucose			
Jail Clients			
Outreach Clinics (heart & cholesterol)			
Phlebotomy			
PPD Testing		4	
Pregnancy Test			
STD and HIV Patients			
TB Clinic			
Immunizations			
flu shots			
Mammogram Vouchers	2		
Complaints & Inspections		3	
Food Permits		7	
Immunization Inquiries			2
5 Total Patient Services	4	28	4
	11.11%	77.78%	11.11%

The Health Department was closed to the public during the month of May 2020.

Food Inspections Monthly List May 2020

Insp Date	Establishment Name	Demerits	# Violations	Prev # Violations
5/20/2020	Westridge Park Pool	OK		
5/22/2020	Westridge Water Co. Pool	OK		
5/26/2020	Plainview Country Club Pool			
	Daily PUM calls	> 100		
	Reportable Conditions	15		

DC=daycare, SP=swimming pool, OB=observation consult-follow-up, C=closed

FB=food booth, CP=complaint, MT=mobile Truck, R=reinspection, F=failed

NS=no score, OK=OK, TC=temporarily closed, NA=not able to inspect

Most of the Health Inspector's time has been spent on COVID-19 cases.

Public Information Requests Report May 2020 Data

Public Information Requests Logs			
	City Secretary	Police Department	Fire*
Oct-18	5	0	5
Nov-18	13	0	2
Dec-18	4	0	7
Jan-19	9	0	8
Feb-19	6	1	2
Mar-19	6	3	1
Apr-19	5	0	3
May-19	3	1	1
Jun-19	1	0	2
Jul-19	7	0	1
Aug-19	8	1	0
Sep-19	9	1	3
Oct-19	8	1	3
Nov-19	0	1	2
Dec-19	2	3	2
Jan-20	7	2	1
Feb-20	7	1	4
Mar-20	1	0	3
Apr-20	4	2	2
May-20	3	0	2

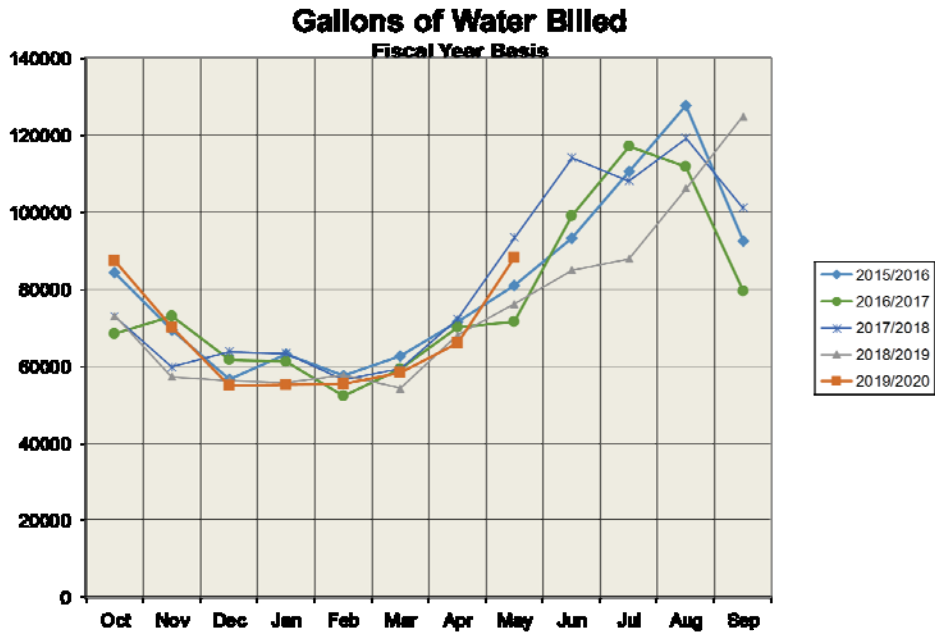
*Medical Records Requests only

Finance Department Report May 2020 Data

CITY OF PLAINVIEW Utility Billing Activity Report May 31, 2020

	This Month	Y-T-D	This Month Last Year	Previous Y-T-D
Customers Billed	7,734	61,490	7,698	61,706
Gallons Billed (000's)	88,073	535,259	76,133	497,976
Gallons Produced (000's)	121,736	636,900	86,389	578,108
Production Billed	72.3%	84.0%	88.1%	86.1%
New Meter Taps	3	12	-	8
New Customers (Read-on's)	64	546	86	605
Final Billing (Read- Off's)	43	515	94	630
Transfers (Off & On)	22	204	20	236
14 Day Contract	54	250	40	246
Dis-connects (Non- Payment)	-	1,197	207	1,231
Misc. Customer Ser- vice (ie., re-read, leak check)	116	867	96	887
<u>Billing Re-cap</u>				
Water	\$ 451,681	\$ 3,165,403	\$ 416,809	\$ 3,040,470
Sewer	218,817	1,617,105	207,174	1,569,475
Refuse	216,266	1,728,829	218,233	1,743,766
Transfer Fees	275	2,525	400	3,100
Total Billing	\$ 887,039	\$ 6,513,862	\$ 842,616	\$ 6,356,811

Finance Department Report May 2020 Data Continued



City of Plainview May Sales Tax Collections (reflects spending from March 2020)

Year	Net Payment (Deposit)	% Change	Audit Adjustment	Net of Audit Adjust- ment	% Change
2020	\$386,925.27	-5.18%	\$3,496.15	\$383,429.12	-6.12%
2019	\$408,060.32	0.50%	(\$370.96)	\$408,431.28	0.85%
2018	\$406,032.46	2.26%	\$1,056.98	\$404,975.48	2.08%
2017	\$397,077.08	-0.64%	\$345.42	\$396,731.66	-2.56%
2016	\$399,652.40	-12.30%	(\$7,508.98)	\$407,161.38	-10.30%

Plainview Fire/EMS Monthly Report May 2020 Data

EMS Runs

	May 2019	May 2020
Total EMS Responses	159	198
Patients Transported	125	141
No Transports	30	42
Residents	99	139
Non-residents	26	56
False Calls/Cancelled	4	15

Fire Runs

	May 2019	May 2020
Total Responses	178	182
Structure Fires	1	5
Vehicle Fires	1	0
Trash / Rubbish Fires/ Grass	4	3
EMS Backup / Medical Responses	119	126
Hazardous conditions	8	11
False Alarms	6	6
Misc. Responses	39	31
Mutual Aid	0	0



Plainview Fire/EMS Monthly Report May 2020 Data

Our May 2020 Covid-19 transports dropped off markedly this month. We only documented 3 transports related to COVID-19, 7 patients were transported with elevated body temperatures as well. This represents the actual patient condition or complaint upon assessment by our medics, not the call type the units were dispatched to. That is better indicated by the number of calls with a 3 minute or greater chute time. This is the time from dispatch to the unit actually going enroute to the call. COVID-19 calls require the crews to don the appropriate PPE prior to leaving and takes more time. 44 calls fall into this category.

71% of all responses had less than 8 minute response time with an overall average response time of 6:22 (min:sec). 16 responses had response times took over 10 minutes but were either outside the city limits or mutual aid to another district, this includes Seth Ward and the TDCJ prisons east of Plainview. Our average on scene time, that time after arrival of the EMS unit when assessment and treatment is administered prior to transporting to the hospital or returning to service, is 11:22. That number is less than what is considered mandatory for a critical patient nationwide. This is also just over the critical transport time for a major trauma patient as well. 99% of all calls for an ambulance are on scene less than 20 minutes. Our fire units averaged 6:48 for the first arriving unit on all fire calls, including EMS assist calls. Our units averaged 5 minutes for all structure fires in May. This is better than the national standard for structure fires in a municipal department.

Public Works Department Report May 2020 Data

Water Reclamation

Total Gallons Treated 2020	33.98 Million Gallons
Total Gallons Treated 2019	39.33 Million Gallons
#'s of Sludge Removed 2020	273,420 lbs.
#'s of Sludge Removed 2019	348,460 lbs.

Water Production

May 2020 Water Usage

CRMWA	WELL	TOTAL
103,438,000	18,298,200	121,736,200

May 2019 Water Usage

CRMWA	WELL	TOTAL
74,576,000	11,813,500	86,389,500

Water Distribution/Collection 2020

Sewer Calls	49
Sewer Main Cleaned	12,030 ft.
Water Leaks	1
Meters Changed Out	12
Sewer Line Video Recording	8
Sewer Line Video (feet)	1,500
Service Orders	129

Water Distribution/Collection 2019

Sewer Calls	61
Sewer Main Cleaned	16,600 ft.
Water Leaks	5
Meters Changed Out	21
Sewer Line Video Recording	0
Sewer Line Video (feet)	0
Service Orders	157

Public Works Department Report May 2020 Data Continued

Landfill

INTAKE TOTALS	2019	2020
Total Intake (tons)	3348.46	2908.41
Blue Boxes (tons)	13.62	4.73
Brush (tons)	168.84	199.37
Carcasses (tons)	1.06	1.47
Cons/Demo (tons)	338.20	273.04
Cardboard (tons)	10.14	5.39
MSW-COMP (tons)	2040.69	1884.57
MSW-UNCOMP (tons)	416.74	344.59
Roofing (tons)	111.75	42.26
Sludge (tons)	188.70	128.86
Tires Shredded (tons)	58.72	24.13
Tires by Quantity	309.00	261
Inert Material by Charge	1157.50	1112.5
Mulch (tons)	11.68	47.19
recovered illegally dumped tires	302	243

DAILY AVERAGE TOTALS	2019	2020
Total Intake (tons)	124.02	111.86
Blue Boxes (tons)	0.50	0.18
Brush (tons)	6.25	7.67
Carcasses (tons)	0.04	0.06
Cons/Demo (tons)	12.53	10.50
Cardboard (tons)	0.38	0.21
MSW-COMP (tons)	75.58	72.48
MSW-UNCOMP (tons)	15.43	13.25
Roofing (tons)	4.14	1.63
Sludge (tons)	6.99	4.96
Tires Shredded (tons)	2.17	0.93
Tires by Quantity	11.44	10.04
Inert Material by Charge	42.87	42.79
Mulch (tons)	0.43	1.82
Safety Class		Heat Stress and Safety

During the Month of May, landfill staff worked to improve wash-outs and do some other spring cleaning in preparation for a Compliance Inspection by TCEQ. The landfill passed the inspection. The recycle center also began to open back up slowly and is processing cardboard and paper at this time.

Public Works Department Report May 2020 Data Continued

Parks

Baseball

Mowed and edge 2 time for month

Parks

Pick up trash and dump barrels.
Open Park bathrooms
Restock Park bathrooms every day, wash down and disinfect
Turn water on to parks
Mowed and edge Parks and Walking Track
Fixed water leaks in Parks

Playground

Inspection of all playground when we disinfect on Monday and Thursday

Building

Rotary and Shelter closed for the month of May

Community Gardens

Fixed water leak at 28th garden weed eat around the outside of them

Building Rentals

Buildings
Gazebo
Pavilion
Volleyball

Vector

City lots	<u>37</u>
Private lots	<u>4</u>
Draws	<u>40</u>
Rights of ways	<u>42</u>

Plainview Point

Installed rest of buffalo's and the Pavilion was put up

Safety Meeting

Near Miss

Plainview Point Pavilion



Bricks



Buffaloes



Public Works Department Report May 2020 Data Continued

Streets

Month: May		
	2019	2020
Street Maintenance Paved		
Number of potholes	174	40
Number of Cuts or Overlays	23	19
Square Feet of Cuts & Overlays	176	103,986
Feet of curb & Gutter	6	0
Square Feet of Valley gutter	0	0
Square Feet of Sidewalk	0	0
Square Feet of other concrete repairs	0	4,452
Gallons used Brine or Lime	0	0
Feet of Crack Seal	0	0
SY of Seal Coat	0	0
SY or gallons of Fog or Scrub Seal	0	0
Street Maintenance Unpaved		
Miles of road graded	17.20	5.28
Miles of drainage ditches graded	0.00	0.00
Water Ways	0.00	6.00
Street Sweepers		
Miles Swept	20	2
gallons used	6,000	10
Street Safety		
Signs replaced	9	0
Signs repaired	3	2
Sign Cost	\$331.00	\$205.00
Feet of Striping	5268	0
Vector Control		
Miles Sprayed	0	0
Acres Treated	18	3
Aerial Spay	0	0
Monthly Safety Topic	2Lane Wrk Zn	Flgn/Hard Hat Safety

1. Routine pothole and brick utility cuts repairs .
2. Major asphalt repairs on the streets that are going to be seal coated this year.
3. Routine street sweeping.
4. Sprayed weeds on some of the streets that are going to be seal coated this year.
5. Cleaned up the chemical building ,treated water with larvicide .
- 6 Installed the a mosquito sprayer on the new vector truck.
7. Hauled material to the golf coarse .
8. Set up traffic devises at 2 locations on Quincy for the Water Dpt.
9. Called in utilities for locations to put up a couple of new signs ,and repaired 2 traffic signs.
10. Routine unpaved road maintenances .

Unger Library Report May 2020 Data

Stay at Home Directive Hours—Library Closed to the Public

MWF 9:00 AM TO 6:00 PM SAT: 9:00 AM TO 5:00 PM

SUN: CLOSED

The Library continued its closure to the public throughout the month of May. As of the end of the month, it was announced the Library would reopen on June 1st.

Curbside checkout continues to be popular, as is the online order form.

Use of OverDrive e-books and streaming audio books continued to be high, with nearly 100 more e-books and almost 50 more audio books being circulated than in the month of April.

Additional activities by the library staff:

“Spring cleaning”, weeding, and technical services duties continued throughout April

Continued identifying and reclassifying young adult (teen) materials for new area

Began to shift YA books to the new location in late May.

May 2020 Library Statistics

Number of visitors:	0
Number of patrons registered:	37,052
OverDrive registered patrons	279
Circulation:	537
Number of Database Searches:	19
Electronic Periodical Article Usage:	0
Electronic Book Usage (TexShare databases):	7
Electronic Book Usage (OverDrive)	2,401
Digital Audiobook usage (OverDrive)	607
Number of Juvenile Programs:	0
Number of Adult Programs:	0
Juvenile Program Attendance:	0
Adult Program Attendance:	0
Computer Usage	0
Materials Added:	529
Materials Withdrawn	49
Total number of materials/resources (includes electronic):	81,652

From the desk of
**City of Plainview IT
 Department**



6 Steps to Securing IoT Devices and Taking Back Your Privacy

In today's world we are more connected than ever — not only to each other, but to our devices. For example, people now have the ability to open and close their garage doors and even start their cars directly from their phones. But what information do we put at risk when we do all of these amazing things?

Securing Internet of Things (IoT) devices and keeping personally identifiable information (PII) safe and secure these days is of the utmost importance.

IoT Information Collection

When you buy the latest IoT device, you need to be aware of two things: First, IoT devices collect your information, and second, that information is always accessible.

So, what exactly is information collection? Think of a common steaming service, like Netflix. Once you sign up, you'll start receiving emails from Netflix letting you know they've added a new TV show that you might enjoy. And the thing is, they're usually right! That's because your viewing history and ratings have been transmitted through an algorithm to determine what else you'd be willing to watch, and thus, continue your subscription. Now imagine every device you have on your home network collecting this type of information. It's a scary thought!

Keeping Your Information Secure on IoT Devices

While technology enables you to control your life from your fingertips, your information is at everyone else's fingertips as well. Security isn't fun or flashy, and because of this, some companies do not give it the consideration it deserves before they bring their products to market.

Very often when you buy an IoT device or utilize a company's service you have unknowingly allowed them to collect information about you. That agreement you have to sign before you can use any of their items is written by their lawyers, and unfortunately, without saying yes you can't use that fancy new gadget. All of these companies know it, which is why hundreds of pages sit between you and your new purchase. Always verify a charity's authenticity before making donations. For assistance with verification, utilize the Federal Trade Commission's (FTC) page on [Charity Scams](#).

6 Steps to Protect Yourself and Your Devices

1 Change Default Passwords

On devices that are connected to your network you should always make sure you change the default password. It doesn't matter if it's a new security camera or a new fridge. Creating new credentials is the very first step in securing your IoT devices and protecting your privacy. Research has shown that a "passphrase" is safer than a password. What does this mean? It means *1qaz!QAZ* is less secure than *Mydogsliketochasethechickensaroundtheyard!* which is also much easier to remember.

2 Automatic Patches and Updates

In today's "set it and forget it" society, many electronic devices can take care of themselves. Quite often technology has a setting that allow for automatic updates. This is an important setting to turn on when securing IoT devices.

3 Set-up Multi-factor Authentication (MFA)

MFA security settings are growing in popularity. This is as simple as receiving a text or code that you need to type in while signing on to a system. Often times within the account preferences of your device, you can set up an Authentication Application. If you can't find this option call customer service, chances are it exists somewhere.

4 Utilize a Password Manager

Keep usernames and passwords unique. Most password manager applications can generate a random password for you, and will allow you to store them safely.

5 Update Default Settings

Check to see which settings are turned on by default, especially if you don't know what they mean. If you are unfamiliar with FTP or UPnP, chances are you are not going to use them, or even notice that they are off.

6 Avoid Public Wi-Fi

It may be convenient to connect to a public Wi-Fi, but think again! If the Wi-Fi network does not require a password, then anyone can listen in on your computer's information. Some public Wi-Fi networks are deliberately set up in the hopes that people will use it so they can steal information or credentials.

Remember that just like you lock your front door to protect the valuables inside, these days you also need to lock your IoT devices to protect your information and your privacy.