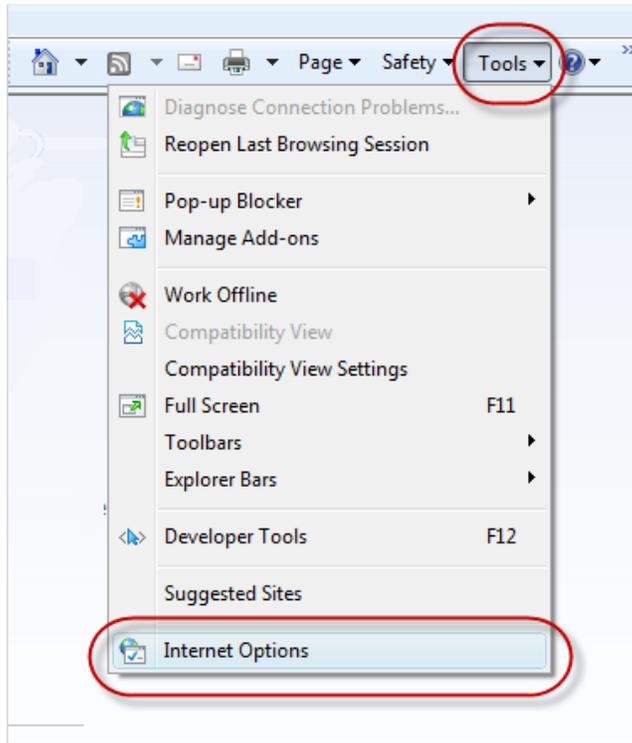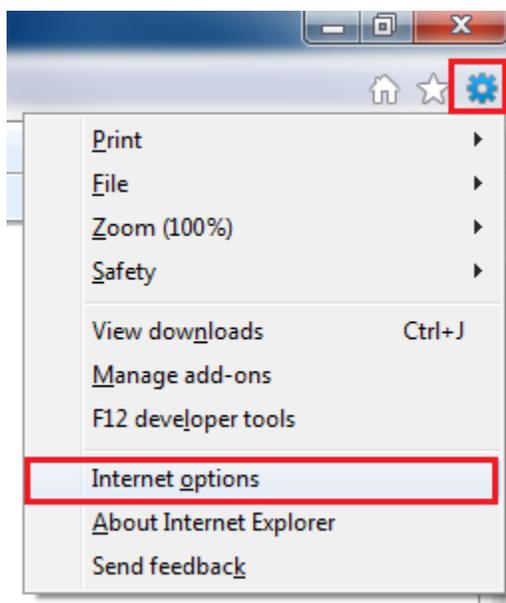To fix Intenet Explorer so that Online Bill Pay will let you login, follow these steps:
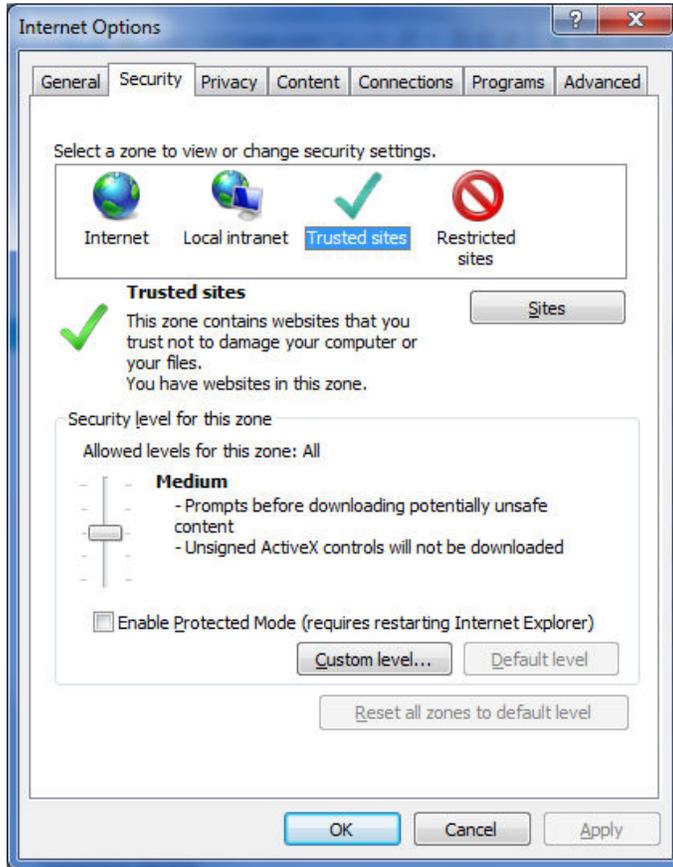
1. If Internet Explorer is not already open, open the program (Click on the IE icon or select Internet in the Start menu)

2. Find the tools menu and select Internet Options. Here is what you should see in IE version 8:
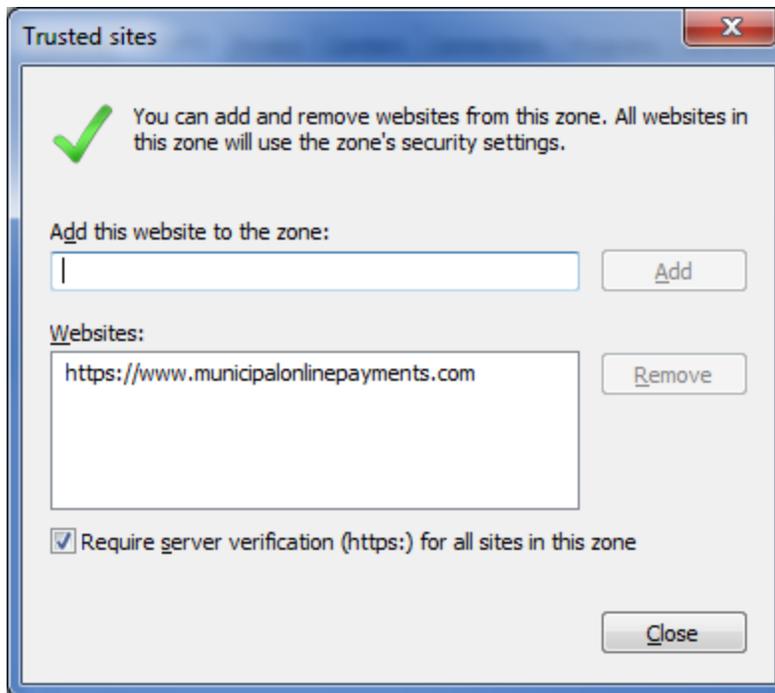
Version 9 (the newest version) looks a little different:

3. In the Internet Options window, click on the security tab at the top, then click on the Trusted Sites icon (the green checkmark). Your windows should look something like this:

4. Click on the Sites button. In the "Add this to website" textbook clear out anything that is there and type in https://www.municipalonlinepayments.com instead. Click the Add button. You should see the site listed in the Trusted Sites window like this:

Trusted sites

You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.

Add this website to the zone:

[   ]   [Add]

Websites:

https://www.municipalonlinepayments.com   [Remove]

☑ Require server verification (https:) for all sites in this zone

[Close]

5. Click on the Close button, then Click OK on the Internet Options window.

6. You should now be able to login to your online billpay account.